

Hotels

Revised: 04.05.17

Environmental area	Criterion no.	Act	HO/SC O	Criterion text
Working environment	46	Section		The enterprise shall have an occupational health service, pursuant to Regulations of 6 December 2011 no. 1355 concerning organisation, management and employee participation, section 13-1. The occupational health service shall be approved pursuant to Regulations of 6 December 2011 no. 1360 concerning administrative arrangements within the area of application of the Working Environment Act (Administrative Arrangements Regulations), chapter 2.
Working environment	82			Carpet-free rooms shall be provided for persons with allergies.
Working environment	85			The hotel shall aim to achieve the lowest possible noise levels both within the enterprise and with respect to buildings in the local environment. The enterprise shall, in cooperation with the occupational health service, assess compliance with Regulations of 6 December 2011 no. 1357 concerning the performance of work, use of work equipment and related technical requirements, chapter 14.
Working environment	86			At least 60% of the rooms shall be non-smoking rooms.
Working environment	627	Section		If the enterprise prepares food for serving to persons other than those who have prepared the food, it shall be registered with the Norwegian Food Safety Authority, pursuant to Regulations of 22 December 2008 no. 1623 concerning food hygiene (Food Hygiene Regulations), section 16: Registration requirements for enterprises. The enterprise shall have implemented Internal Control - Food, pursuant to Regulations of 15 December 1994 no. 1187 concerning internal controls of the implementation of and compliance with food legislation, section 4.
Waste	104			No disposable cups shall be used in the hotel rooms.
Waste	105			No paper towels for drying hands shall be used in the hotel rooms (this does not apply to Kleenex or other special paper products for removing make-up).
Waste	107			Waste from rooms shall be separated at source into at least three fractions by guests or by the hotel staff.
Waste	118			Disposable items (such as plates, cups, glasses and cutlery) and portion packs or small packages shall not be used in the dining room or other serving areas (such as guest rooms and lobbies).
Energy	162			Energy consumption shall be registered and monitored every week.
Transport	643			The enterprise shall offer up-to-date information on public transport services and/or other environmentally friendly transport options for reaching the hotel.
Procurement	87			The hotel shall offer a range of organic food produce (at least five products), for example for breakfast, lunch or dinner buffets. . Organic ingredients should also be used in other meals (see guidelines on organic food products and marketing of organic food in the criteria matrix).
Procurement	88			During recertification, the enterprise must demonstrate that the proportion of organic food products is increasing.
Procurement	90			All consumption of chemicals for cleaning and washing shall be registered (calculated on a per-guest basis).
Procurement	91			At least half of the cleaning chemicals, soaps and shampoo products used by the hotel shall carry third-party eco-labelling.
Procurement	93			Hotel guests shall be informed that they may continue to use towels instead of automatically replacing them every day. Routines shall be incorporated into work instructions.

Procurement	94			When using double rooms as single rooms, there should be routines for ensuring that the rooms are adapted to one user (one towel, one set of bed linen, etc.).
Procurement	95			Textiles containing brominated flame retardants shall not be used.
Procurement	115			The enterprise shall consider using locally sourced produce.
Procurement	1013			The enterprise shall have water meters installed and shall register the total monthly water consumption.
Discharges into water	109			Grease separators shall be regularly checked and emptied, at least every six months, for example in connection with safety walkabouts.

